



Vancouver • 360/737-0811
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 www.areaheating.com

2721 N.E. 65th Avenue • Vancouver, Washington 98661



PREFERRED CLIENT PLAN

Customer Name: _____ **Phone#** _____

Address: _____
Street No. City State Zip

Making the decision to keep your system maintained will benefit you for years to come! The majority of repairs and equipment break-downs are caused due to lack of general maintenance and routine filter changes on equipment. When you have a routine maintenance with Area Heating & Cooling, you automatically become a Prepaid Preferred Client or Non-Prepaid Preferred Client. For one year from the time your maintenance was performed you will receive some or all of the benefits below:

- **Priority Client Service:** Should your equipment break down, you will receive VIP service and be scheduled first over non-maintenance customers. *(Prepaid and non prepaid clients)*
- **No overtime charges:** Should your equipment break down after hours or on a holiday, you will be charged the regular flat rate on the repair rather than overtime or holiday rate! *(Overtime trip fee will apply) (Prepaid and non prepaid clients)*
- **Ensures Extended Warranty Coverage:** Most extended warranty companies require a yearly maintenance by a certified HVAC contractor each year to keep your warranty valid. We make sure to keep you covered and informed with your warranty. *(Prepaid and non prepaid clients)*
- **Free Filters:** Stay on a regular prepaid maintenance and qualify to receive a free filter each year or 10% off your scheduled maintenance visit. See details below. *(Prepaid clients only)*
- **Discounts on equipment replacement:** Yearly prepaid maintenance clients will receive priority scheduling and discounted replacement pricing when you maintain your status as a Preferred Client! *(Prepaid clients only)*
- **Improved Utility Bills & Longer Equipment Life:** By keeping your system clean, you can be assured that all components are working at the best efficiency to keep you comfortable for years to come. *(Prepaid and non prepaid clients)*

PRECISION TUNE-UP PROCEDURES INCLUDE:

Clean and adjust burner assembly (as needed)
 Clean ignition assembly (as needed)
 Inspect heat exchanger or elements
 Monitor flue draft
 Monitor refrigerant pressure
 Test starting capabilities

Check gas pressure
 Check air flow
 Test safety controls
 Inspect and adjust blower components (as needed)
 Tighten electrical connections

Measure volts/amps on motors
 Clean evaporator coil (as needed)
 Clean condenser coil (as needed)
 Measure temperature difference
 Lubricate all moving parts

* Filters changed or cleaned at customers request
Not included in price of maintenance

IF YOUR HEATING OR AIR CONDITIONING SYSTEM FAILS TO OPERATE:

1. Be sure thermostat is on "Heat" or "Cool" as needed, and set properly.
2. Check all switches, fuses, and circuit breakers to be sure there is electricity to the unit.
3. Check filters to be sure they are not clogged.
4. Be sure gas is on.
5. Be sure panel door on furnace is secure.



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Site # _____

Tech _____



We treat our clients right! We make it easy for you to continue to receive these benefits for years to come and to take advantage of any discounts we have available on filters and equipment replacements. You decide below what type of discounts benefit you to make your life easier:

Prepaid Preferred Client: I would like to prepay for next years maintenance to receive my free 1", 2" or 4" filter or 10% discount off of the full regular price. I also understand I need to schedule my maintenance in **March, April, May, September, October or November** in order to receive this discount. I also understand that by having a prepaid maintenance done each year I am eligible to receive discounted replacement pricing. Initial _____
 I would like to receive my reminder card/phone call in: _____ (month)
 Please email me my reminder in _____ (month)

Ck # _____

Name on Card _____

Number _____ Exp. Date _____ Sec. Code _____

Bill my card on the _____ day of each month. Bill me the full _____.

Non Prepaid Preferred Client: I prefer not to prepay for my next maintenance visit and understand that each year I schedule a maintenance I am eligible for all the benefits listed above except for a free filter or 10% discount and discounted equipment replacement pricing. Initial _____

- I would like to receive a reminder card by mail
- I would like to receive a reminder by email
- I would like to receive a reminder phone call
- I would like to receive all of these reminders

MFG	MFG	MFG
Model	Model	Model
Serial	Serial	Serial
Filter	Filter	Filter

ELECTRONIC AIR CLEANERS

Honeywell _____
 Trane _____
 Trane Clean Effects _____

Steam Humidifier _____
 Bypass Humidifier _____

ACCESSORIES

Programmable Stat _____ Electronic Air Cleaner _____